



Adaptive Fitness & Wellness Center For Paralysis

Air Carrier Access Act (ACAA)

The Air Carrier Access Act is a law that makes it illegal for airlines to discriminate against passengers because of their disability. Airlines are also required to provide passengers with disabilities many types of assistance, including wheelchair or other guided assistance to board, deplane, or connect to another flight.

DOT has developed disability-related materials, such as the [Airline Passengers with Disabilities Bill of Rights](#), to assist passengers traveling with disabilities better understand their rights.

If you feel that an airline has discriminated against you on the basis of your disability, which includes not providing you required accommodations, you may [file a complaint with DOT](#).

It's important to note that each airline has its own policies and procedures regarding disability services, so it's a good idea to contact the airline in advance to discuss your specific needs and any accommodations that may be necessary. Additionally, the level of service may vary depending on the route, aircraft, and specific circumstances of each individual passenger's needs

Airlines that are known for their commitment to disability service:

1

Delta Airlines: Delta has a Disability Desk that assists passengers with disabilities in making travel arrangements and provides support during the flight. They offer various accommodations, including wheelchair assistance, priority boarding, and in-cabin service animals.

2

American Airlines: American Airlines offers assistance to passengers with disabilities, including wheelchair service, accessible seating, and priority boarding. They also allow trained service animals and emotional support animals on their flights.

3

Southwest Airlines: Southwest Airlines provides various accommodations for passengers with disabilities, including wheelchair assistance, in-cabin service animals, and pre-boarding for individuals who need extra time or assistance.

4

United Airlines: United Airlines offers wheelchair assistance, accessible seating, and priority boarding for passengers with disabilities. They also allow trained service animals and emotional support animals on their flights.

5

JetBlue Airways: JetBlue provides various accommodations for passengers with disabilities, including wheelchair assistance, accessible seating, and priority boarding. They also offer onboard wheelchair accessible lavatories on some of their aircraft.